# Challenges and Solutions in

# Thank you sponsors











A Lippert Components Company

# A Case Study Reviewing What Works



11:00am – 12:00pm

# **IMPACT** Ministries



- Alvin Person Stockroom Assistant, Deck Builder, IMPACT Graduate
- **Ethan Blount** Lamination Manager, IMPACT Coach

Keith Stevens – VP of Operations, IMPACT Coach







September 30, 2019 Challenges & Solutions Workforce Super Session



# WHAT IS IMPACT ?

• IMPACT IS A FAITH-BASED MENTORING APPRENTICESHIP PROGRAM WITH A TRIPLE PURPOSE:

### BUILD TROUBLED MEN INTO PRODUCTIVE CITIZENS

- DEVELOP THEM INTO EFFECTIVE ASSOCIATES BY HONING SKILL SETS
- CHALLENGE THESE MEN TO GIVE BACK TO OUR YOUTH & COMMUNITY





# WHY WAS IMPACT CREATED ?

• IMPACT WAS CREATED, FIRST & FOREMOST, TO HELP MAKE A POSITIVE "IMPACT" ON OUR COMMUNITY:

### • VOID OF PRODUCTIVE MALE ROLE-MODELS IN MANY ACTIVITIES

- EDENTON UNITED, A COMMUNITY BACK-TO-SCHOOL EVENT
- SCHOOL EVENTS, SPORTING EVENTS, & OTHER DEVELOPMENTAL ACTIVITIES

### • LURE OF EMPLOYMENT MIGHT MOTIVATE, INSPIRE, & STABILIZE





# **IMPACT** APPRENTICESHIP

- 5 TROUBLED YOUNG ADULTS ARE SELECTED (VIA INTERVIEW PROCESS)
  - SECOND-CHANCE IMPLEMENTED AT BEGINNING OF PROGRAM, AS NEEDED.
- 13-WEEK PROGRAM
- MENTOR ASSIGNED TO OVERSEE APPRENTICE THROUGHOUT PROGRAM
- 1 WEEK WITH EACH TEAM
- 1 DAY A WEEK SHADOWING TO HELP SEE THE BIGGER PICTURE
- WEEKLY 1-ON1 LUNCH WITH MENTOR
- WEEKLY FEEDBACK FROM SUPERVISOR
- WEEKLY WRITE-UP: "HOW THIS WEEK IMPACTED ME"
- WEEKLY ROUNDTABLE WITH IMPACT LEADERS
- ANTICIPATED FULL-TIME EMPLOYMENT
  - ....WITH SUCCESSFUL COMPLETION OF PROGRAM!







# **IMPACT** APPRENTICESHIP

#### **13 WORK CELLS**

LAMINATION SMALL PARTS

LINER / DECK / STRINGER

LAM HULLS

TOPS / CONSOLES

**MOLD MAINTENANCE / P&D** 

LID WORLD

HULL / LINER / DECK BUILD

LINER / DECK SETTING

PRE-FAB

LID INSTALL

COMPLETION

FACILITIES / STOCKROOM

**APPRENTICE CHOICE** 

BEX

POWERED BY METSTRADE

#### **13 SHADOWS**

PRESIDENT **VP, OPERATIONS** SAFETY MANAGER PRODUCTION CONTROL MANAGER ASSEMBLY MANAGER LAMINATION MANAGER SUPPLY CHAIN / STOCKROOM ASSEMBLY ENGINEERING LAMINATION ENGINEERING FACILITIES FINANCE SALES HUMAN RESOURCES

#### **ADDITIONAL DIMENSIONS**

FEEDBACK LOOP FROM AREA SUPERVISOR

"HOW THIS WEEK IMPACTED ME" WEEKLY 1-ON-1 LUNCH WITH MENTOR WEEKLY ROUNDTABLE DISCUSSION

**GRADUATION RECOGNITION** 





Manufacturers Association

# **IMPACT SCHOLARS**

#### ELEMENTARY

- WORK WITH ADMINISTRATION
- MENTORING TROUBLE AREAS
- READING, WRITING, MATH

#### MIDDLE

- WORK WITH ADMINISTRATION
- MENTORING TROUBLE AREAS
- READING, WRITING, MATH
- MAINTAIN PROGRESS WITH SUSPENDED STUDENTS

#### HIGH

- WORK WITH ADMINISTRATION
- MENTORING TROUBLE AREAS
- READING, WRITING, MATH
- MAINTAIN PROGRESS WITH SUSPENDED STUDENTS
- COLLEGE / TRADE GUIDANCE
- HOW TO INTERVIEW
- HOW TO DRESS / PRESENTATION

Pac







# **IMPACT FUN IN THE SON**

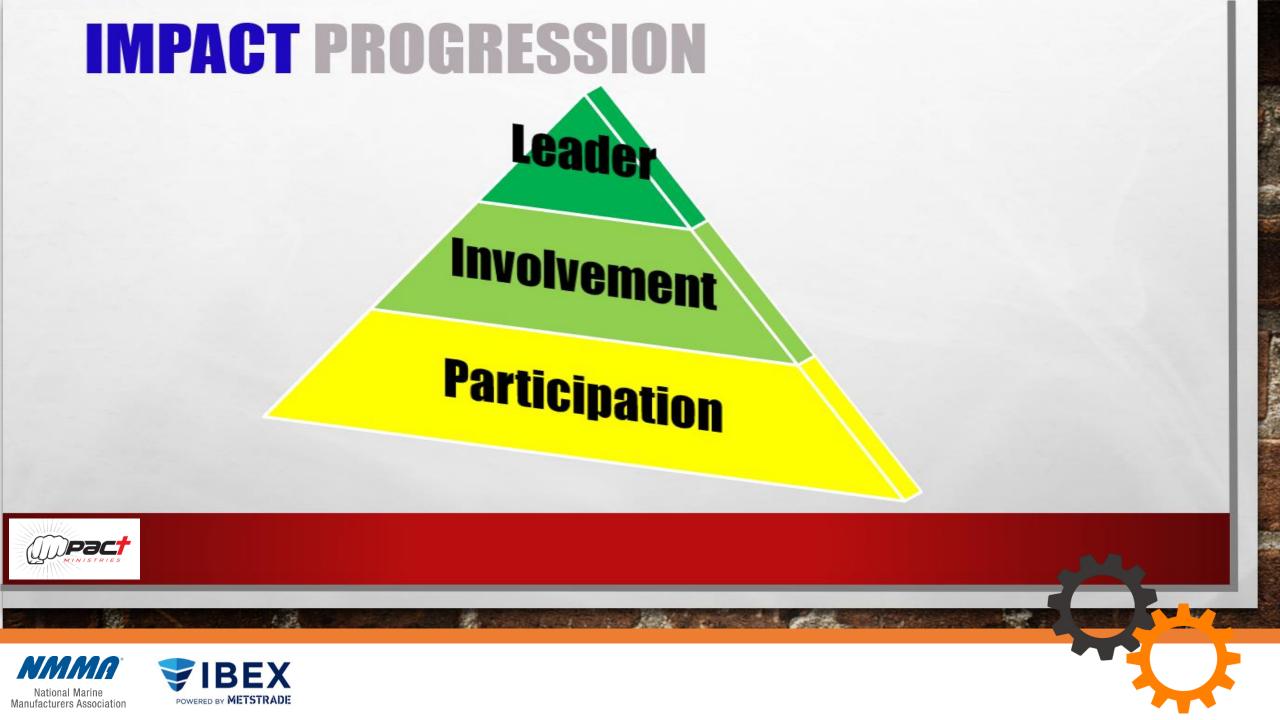
- 30-40 CHILDREN, DAY TRIP
- 8-10 ADULTS, INCLUDING COUNSELORS / PASTORS
- SEEING THE "BIGGER" PICTURE / OUTSIDE EXPOSURE
- DEVOTIONAL TIME WITH PASTOR
- FALL 2018/19: NC A&T FOOTBALL GAME (RALEIGH, NC)













# GRADUATIO



time of

# GRADUATION

1.20

Sec. 1

# MAKING A DIFFERENCE

1. 18









# Investing in the Future of Marina Employees

Holly Ashton, Dir. Of Workforce Development







September 30, 2019 Challenges & Solutions Workforce Super Session









### Where to start?







### Safe Harbor Marinas Offers:



#### Boatyards nationwide

We have national footprint across the US and are continually expanding our network.



#### Growth potential

As we grow, you'll grow too, with unlimited potential and opportunities for career advancement.



#### Employment year-round

Peace of mind with financial stability & consistent year-round service work available.



#### Environmental stewards

We are unwavering advocates for the health and cleanliness of our waterways and uplands.



#### Expand your knowledge

We offer continuing education and training courses so your knowledge is always up to date.



#### Employee perks

Enjoy storage discounts, Tool Repurchase Program, Employee referral bonuses & more.



#### Better benefits

Recieve a competitive salary, benefits, paid holidays, vacation, & bonus potential.



#### Culture is key

Our inclusive and friendly work environment provides you the opportunity to work with & learn from the best.



### What Works?

#### Identify key stakeholders and build relationships to ensure buy-in











### What Works?

# Develop structure but leave room for customization because each manager/team will have unique needs.





### SHM Family

- 2000 employees
- 80+ properties
- 17 states

### **Possible Career Pathways**

Dockhand - Dockmaster
 Dockmaster - General Manager
 Technician - Service Manager
 Service Manager - General Manager
 General Manager - Regional VP





### What Works?

# Choose a manageable group to pilot a program with before rolling something out company-wide





### **SHM Apprenticeship Program**

- 3000 hours
- 22 different topics
- Registered apprenticeship





### Greg

- First job in marine industry at 14
- Graduate of IYRS
  School of Technology
  & Trades
- Apprentice at Safe Harbor Cowesett





### What Works?

- Identify key stakeholders and build relationships to ensure buy-in
- Develop structure but leave room for customization because each manager/team will have unique needs
- Choose a manageable group to pilot a program with before rolling something out company-wide
- Invest in training your employees



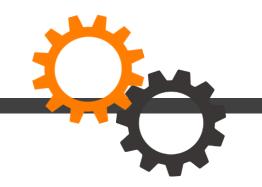




# SAFE HARBOR

MARINAS







SAFE HARBOR

# Marquis Yachts – Work Release Program

### Sasha Wesolowski, HR Manager



Photograph (left) – Action 2 News WBAY, 2019







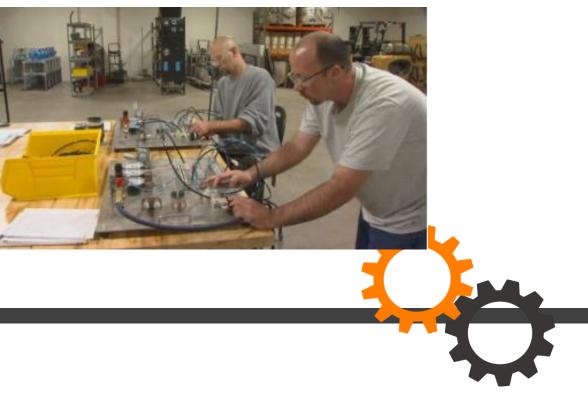
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# What is it?

- Partnership with Wisconsin Department of Corrections
- Sanger Powers minimum security correctional facility
- Allows inmates opportunities to be released for work and educational opportunities with local technical college



Photographs – Action 2 News WBAY, 2019





# How does it work?

- Pre screened by trained correctional staff
- Regular employees
- Transportation
- Compensation
- Monitoring







# Benefits of the Program

- No absenteeism issues
- Skilled work
- Long term employees
- WOTC
- Minimal employee benefit costs
- Benefits to Inmate/Taxpayers







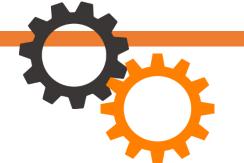
### Concerns

- Lack of notice of transfers/releases
- Coworker concerns/employee reactions to the program













# Evinrude – ABYC/NMDA Engine Donation Program

Jeff Wasil, Engineering Manager



#### Background

• Evinrude donated \$2 million dollars worth of outboard engines to the ABYC Foundation to combat industry-wide technician shortage.



Fort Myers Technical College



#### **Donation Summary:**

- 100 Evinrude E-TEC G2 3.4 Liter V6 outboard engines
- Access to Evinrude's entire service training curriculum
  - Fundamentals and Professional Level Courses
  - Over 50 hours of on-line videos, quizzes, and tests
  - Option to transition to certification level course at Evinrude's training facility
- Discounted Evinrude Test Tank and Education Tool Packages
- National Marine Distributors Association (NMDA) available funds for shipping and tools







#### Why Donate?

- Industry shortage engine technicians
  - Feedback from Evinrude dealer network
  - Difficulty finding engineering technicians



- Provide access to latest clean-technology outboard engines
  - Many technical schools are still training with conventional carbureted twostroke engines
  - Students don't have access to the 'virtual tools' which exist in modern computerized engine controls
  - Our industry has transitioned much later to high-technology engines relative to automotive



#### Why Donate?

- Working in the marine industry is a great career!
  - High technology products and systems
  - Boating lifestyle!

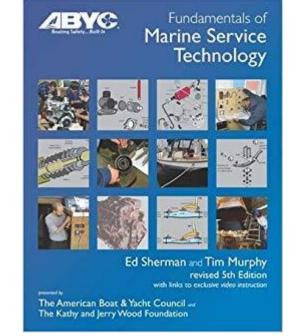






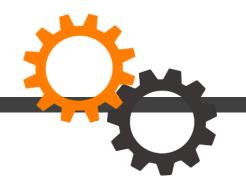
#### Why ABYC Foundation?

- ABYC is well versed in education and marine training
  - Publishing and training on industry standards
  - Accredited marine training curriculum
- Evinrude's training curriculum focuses on the engine systems specific to Evinrude



- ABYC's program includes everything from the entire vessel systems to shop etiquette and safety.
  - Accredited text books, training guides, presentations, quizzes, and tests

ABYC Provided a Well-Rounded Marine Education Program that Could be Easily Adopted by Accredited Schools





#### **Other Activities:**

- Participating in train-the-trainer events:
  - Evinrude instructors sponsored and presented at the ABYC education conference in July, 2019
- Hosted an education summit at Evinrude
- Created a local education partnership with Gateway Technical School



Evinrude Presentation at ABYC Education Conference



Evinrude Hosting NC3 Educator Conference

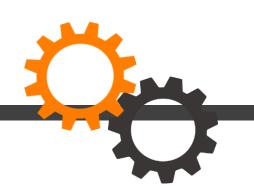


#### Ongoing efforts:

- Working with our dealer network to identify education priority areas which require attention
- Created education committee within Evinrude
- Interfacing with ABYC to approve schools
  - Offering financial support, if needed, through NMDA
- Meeting with educators to build relationships and ensure training best practices







#### More Information:

Jeff Wasil

Engineering Manager 10101 Science Drive Sturtevant, WI 53177 262-884-5322 Jeff.wasil@brp.com

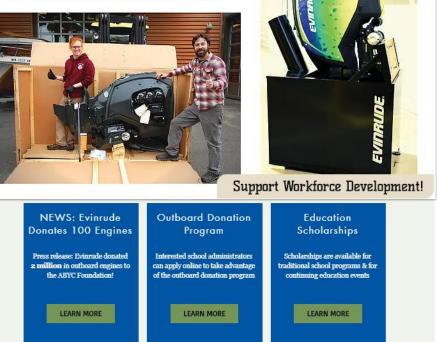
https://www.abycfoundation.org/

Online application: <u>https://abycinc.org/page/CurriculumOBDonation</u>

ABYC Foundation President: Margret Podlich <u>mpodlich@abycfoundation.org</u>



Evinrude Donates 100 Engines to the ABYC Foundation!











## **Closing the Skills Gap**

Carolyn McMorran Assistant Vice President for Professional Continuing Education

#### Innovative solution producing results Regal University





#### Today's Workplace

**10,000 per day** 

for the next 10 years

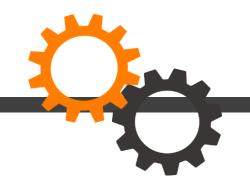
40 years of experience (Skilled Talent)







76 million







75 million



#### Today's Workplace

**High School Drop Outs** 

-60% of this population is employed (33,000)



High School Graduate But Doesn't go to College

-40% of this population is employed (64,000)

**Orange County** 

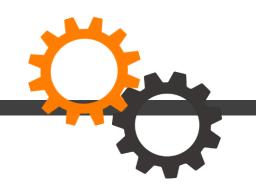
**Osceola County** 



Kids that go to College

Bachelor's degree \$23,500 to more than \$35,000

Federal loan amount per student was slightly more than \$6,000. Broward/Palm Bay New Times





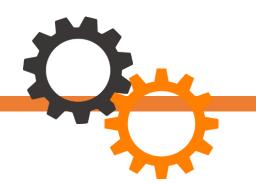




#### Accelerated Skills Training

VALENCIACOLLEGE





#### **Accelerated Skills Training (AST)**



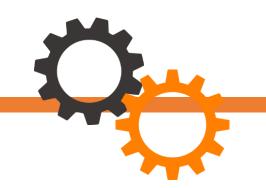






Program lengths range from 8 -22 weeks

Classes are hands-on, high tech, in high demand industries Nationally and Internationally recognized industry certifications Industry collaboration on curriculum





## **Advanced Manufacturing Programs**



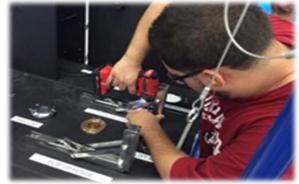
Distribution Operations Technician



**Downtown NEW**: Distribution Operations Technician



Mechatronics (Industrial Maintenance Technician)



Downtown Electronic Board Assembly



Computer Numerical Control



Welding Levels 1 & 2 & Weekend Welding



#### **Construction Programs**



**Just Launched** Carpentry





Heavy Equipment Operator

#### **Just Launched**

Electrical Powerline Technician



#### Apartment Maintenance Technician





#### **Certified Clinical Medical Assistant**



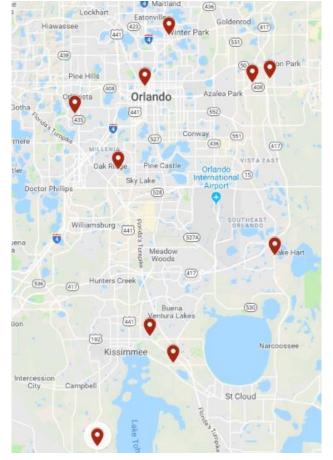
#### **A Dual Certification Program**





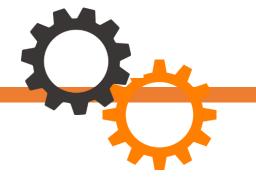
#### **Creating Access through Multiple Locations**

- West Campus
- East Campus
- Winter Park Campus
- Lake Nona Campus
- Osceola Campus\*
- Poinciana Campus\*
- Advanced Manufacturing Training Center\*
- Downtown Orlando\*



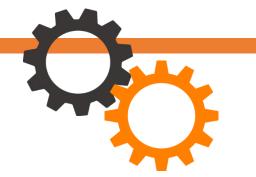
- School of Public Safety
- Fire Rescue Institute
- Downtown (UCF)
- Eatonville
- Apopka
- Bithlo
- CareerSource Osceola

- \* Current CAT facilities
- \* New CAT facility opened in January 2019
- \* New CAT facility opening in August 2019





### Questions?





# Lunch is served!











